

iOS device guide

ROOTED DEVICES ARE NOT SUPPORTED!

HOW TO ENROLL IOS DEVICES

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Table of contents

Introduction	1
Enrollment URL for iOS devices	2
Enrollment QR codes for iOS devices	3
Prepare and enroll iOS devices	5
Renaming a device after enrollment	8
Tip!	8
Uninstalling the Device Agent from an iOS device	9
To remove the MobiControl device agent from your iOS device:	9
Appendix	9
Version 1.1	9
Version 1.2	9
Version 1.3	9
Version 1.4	9
Version 1.5	9

Introduction

This guide will help you enroll an iOS device, to Soti MobiControl.

The guide is intended for those that wish to enroll an iOS device to the DSV corporate Version of Soti MobiControl 15. It will have pictures along with explaining text.

Recommendation for BYOD as a phone is minimum iPhone SE, iPhone 5, iPhone 6 or newer.

Recommendation for BYOD as a tablet is minimum iPad 2, iPad 3, iPad 3 mini or newer.

To ensure the device can run the application please make sure that the installed iOS version on the device is minimum 10.0.0 or higher.

Before enrolling the device please make sure that the device has a minimum of 40% battery, has a proper 3G or Wi-Fi connection and is not interrupted during the enrollment.

Enrollment URL for iOS devices

In this table you will find the enrollment URL for the below listed Countries that will have the device enrolled to the “## Default IOS DSV Driver ##” Group.

PLEASE NOTE THAT URLS SHOULD BE OPENED IN SAFARI AND NOT GOOGLE CHROME

Country	Enrollment URL
AT	https://mdds1.dsv.com/Enrollment/3G630Y
BE	https://mdds1.dsv.com/Enrollment/WDIH0V
CH	https://mdds1.dsv.com/Enrollment/CKNGSS
CZ	https://mdds1.dsv.com/Enrollment/OI42OE
DK	https://mdds1.dsv.com/Enrollment/YEB7TM
DE	https://mdds1.dsv.com/Enrollment/VLSONH
EE	https://mdds1.dsv.com/Enrollment/XBLPXE
ES	https://mdds1.dsv.com/Enrollment/J48GX8
FI	https://mdds1.dsv.com/Enrollment/C1KUX4
FR	https://mdds1.dsv.com/Enrollment/MN70H6
HU	https://mdds1.dsv.com/Enrollment/L527PZ
IE	https://mdds1.dsv.com/Enrollment/1C76IW
LT	https://mdds1.dsv.com/Enrollment/HKC5AT
LV	https://mdds1.dsv.com/Enrollment/AGOIAQ
NL	https://mdds1.dsv.com/Enrollment/K2BPUR
NO	https://mdds1.dsv.com/Enrollment/DZN2UO
PL	https://mdds1.dsv.com/Enrollment/6WZGUL
PT	https://mdds1.dsv.com/Enrollment/F0GTMF
SE	https://mdds1.dsv.com/Enrollment/4B3466
SK	https://mdds1.dsv.com/Enrollment/HYJ1JY
UK	https://mdds1.dsv.com/Enrollment/2R6SJS

Enrollment QR codes for iOS devices

Here you will find the enrollment QR codes for the below listed Countries that will have the device enrolled to the “## Default IOS DSV Driver ##” Group. Scan either with your QR reader, or just open your camera and focus on the code you want open then you can open the URL in Safari to start enrollment.



Austria



Belgium



Switzerland



Denmark



Estonia



Spain



Finland



France



Germany



Hungary



Ireland



Lithuania



Latvia



Netherland



Norway





Poland



Portugal



Sweden



Slovakia



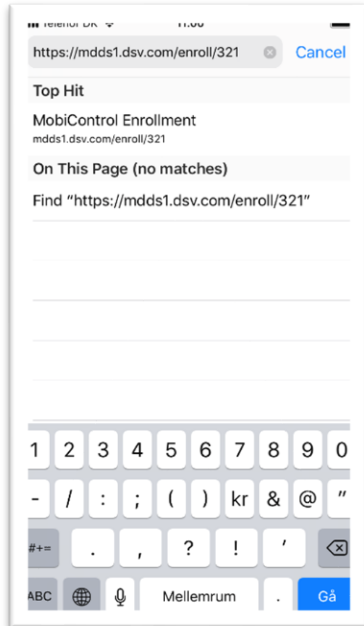
United Kingdom



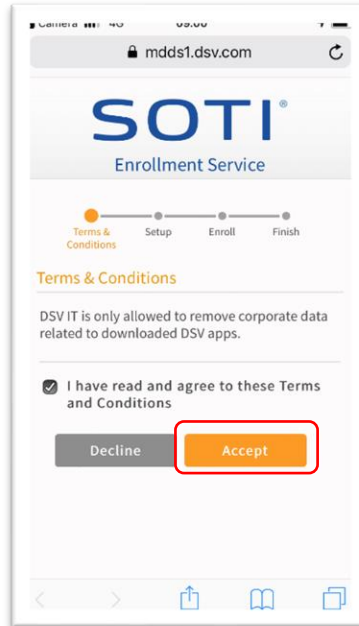
Czech Republic

Prepare and enroll iOS devices

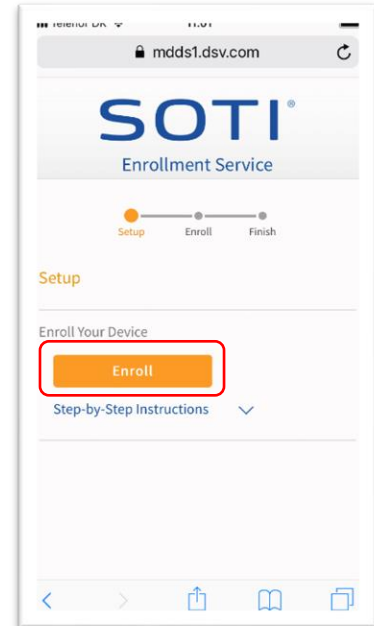
Follow the steps below will install DSV App catalogue and Soti MobiControl on the iOS device. *The steps may vary depending on the device model. Test done on iPhone SE & iPhone 7, with iOS 12.0.1.*



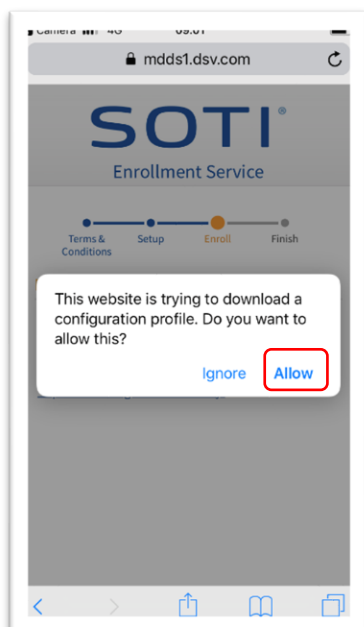
1. Open Safari and enter the Enrollment URL or scan the QR code



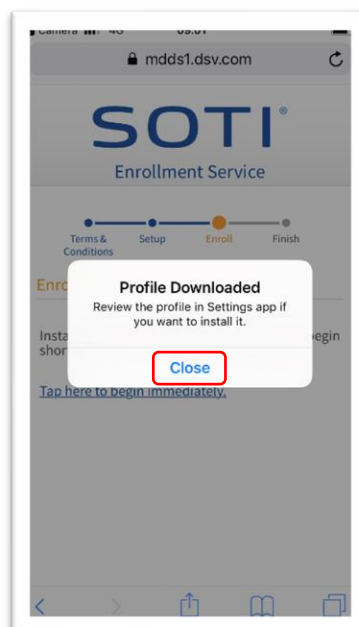
2. Check the box and Accept



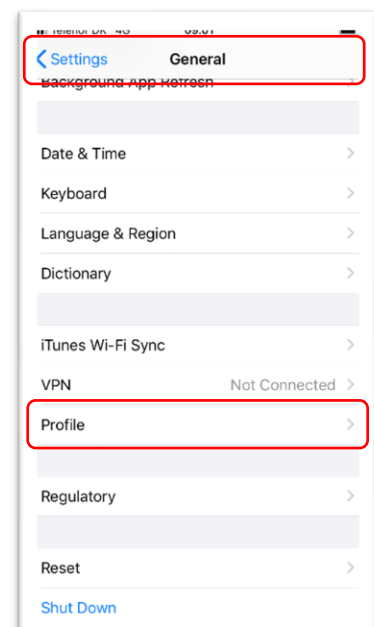
3. Click on *Enroll*



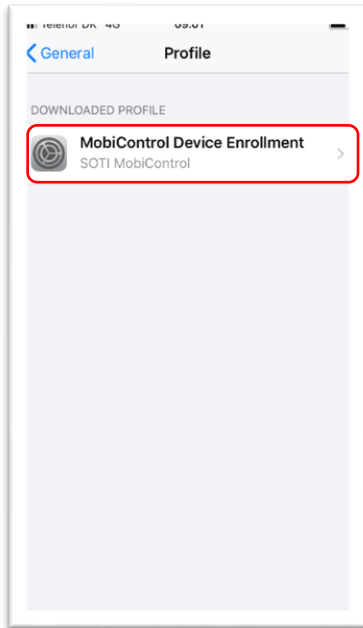
4. Click on *Allow*. If this step is not presented due to IOS version go to directly to step 6



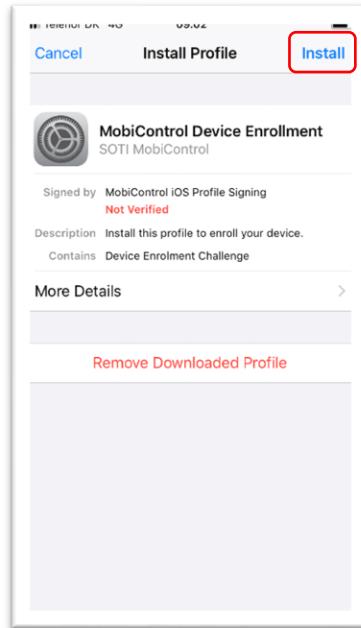
5. Click on *Close*



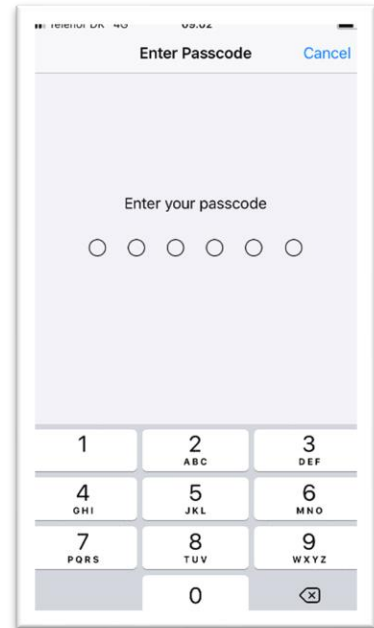
6. Depending on your iOS version, find the downloaded profile in General under Settings



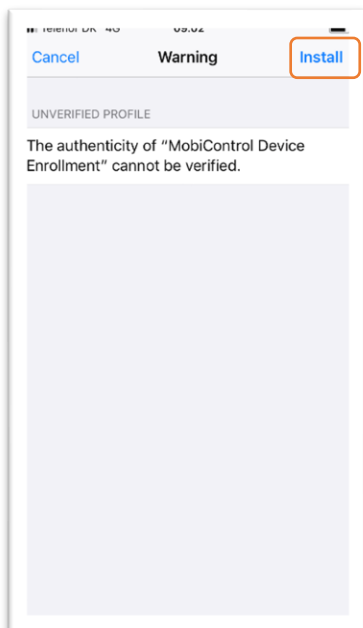
7. Open MobiControl Device Enrollment



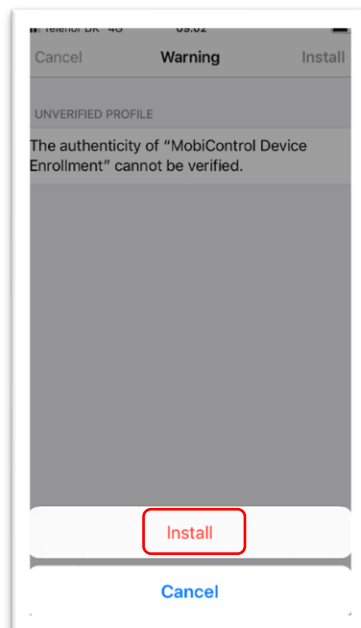
8. Click on *Install*



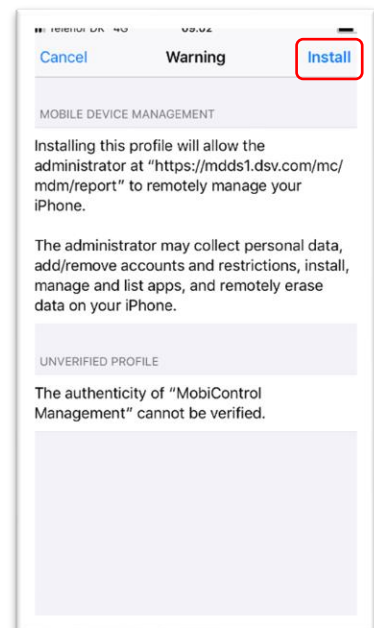
9. Enter passcode if needed



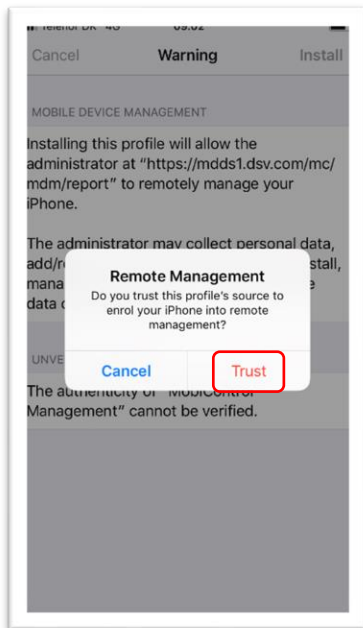
10. Click on *Install*



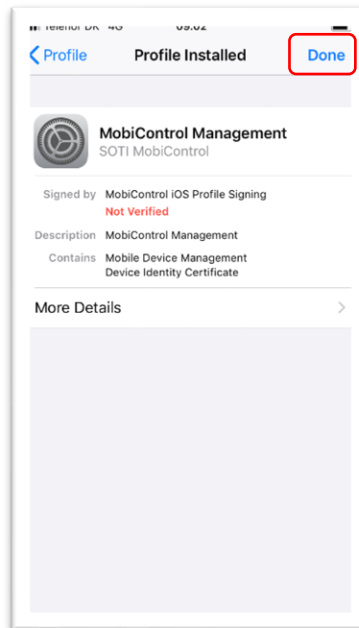
11. Click on *Install*



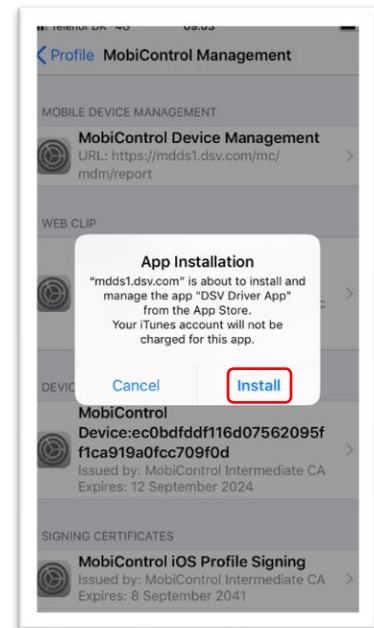
12. Click on *Install*



13. Click on *Trust*

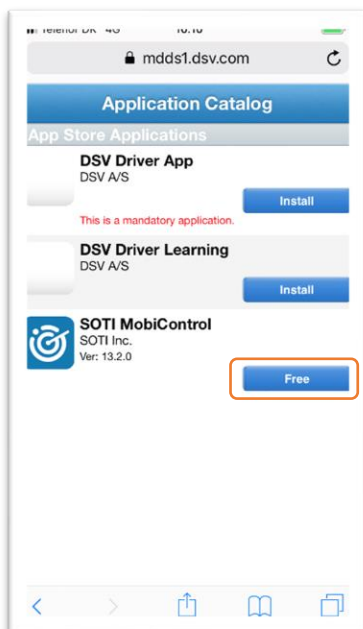


14. Click on *Done*

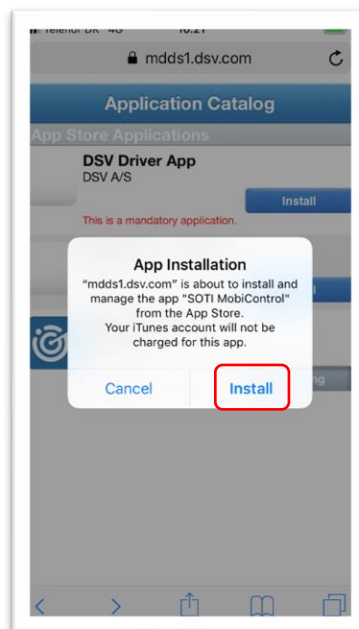


15. Click on *Install* to finish installation of the DSV Driver App.

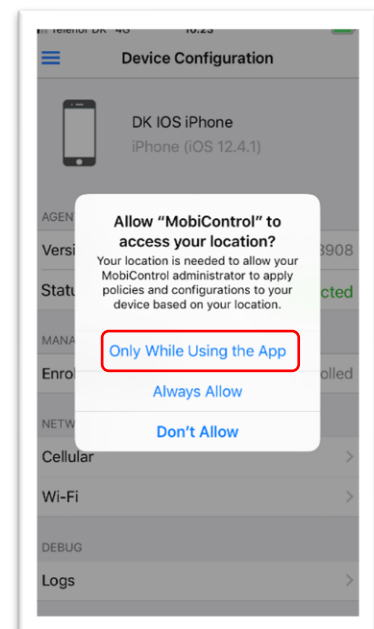
If needed, the MobiControl app can be installed by following the below instructions



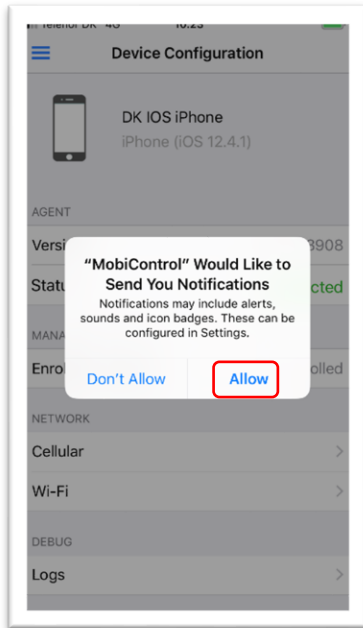
16. Open the DSV App catalogue and click on *Free* to install MobiControl



17. Click on *Install*



18. Click on *Only while Using the App*



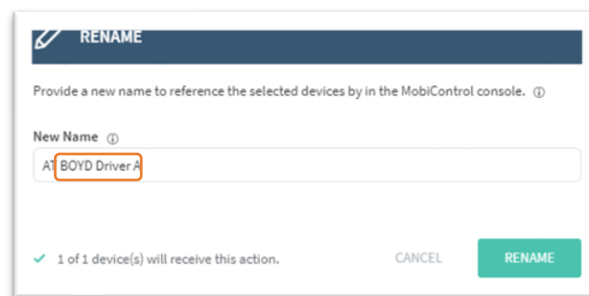
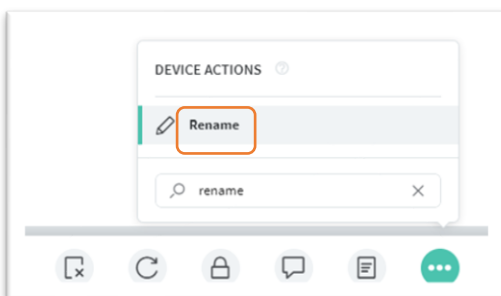
19. Click on *Allow*



20. Done

Renaming a device after enrollment

In Soti MobiControl you can choose to rename your device after the enrollment of a device. Mark the device that you want to rename, click on more and type “rename”. Chose the option rename and change the name of the device.



Tip!

Remember if you for some reason want to delete a device, do not un-enroll the device first. The device will automatically be un-enrolled when deleted.

Uninstalling the Device Agent from an iOS device

To remove the MobiControl device agent from your iOS device:

- 1) On your iOS device delete the app by go to settings -> General -> Device Management -> MobiControl Management. Click on Remove Management to completely un-install MobiControl and the DSV apps.
Or
- 2) The un-install can also be done by deleting the device in MobiControl.

Appendix

Version 1.1

Guide created

Version 1.2

Enrollment ID removed, QR Codes added, new step 11

Version 1.3

Guide updated for iOS 12.4.1

Version 1.4

Guide updated

Version 1.5

Guide updated

Version 1.6

Guide updated – New description in step 6.